



# neighbourly north

## **Job Posting: Strategy & Operations Associate**

Whitehorse, YT

Full Time

Duration: Permanent

## **About the company**

Neighbourly North is building the future of the lodging industry North of 60°. We are in our 2<sup>nd</sup> year of building a managed marketplace for furnished rental properties, with the goal of crafting inspiring travel experiences for hundreds of guests to our Territory each month. We pride ourselves as a local alternative to Airbnb and VRBO, and stand by our principles of building Consistency, Connection and Community in every interaction. Our passion for this business lies in our pride as Yukoners, and having the privilege of not only calling this place our home, but getting to show it off to the world every day.

Our platform is built for the future of consumer traveler needs by combining our marketplace with value-add services like professional housekeeping, 24/7 customer service, and community-led brand values, in a digital-first format, all of which is powered by technology.

To attract the very best individuals, we offer competitive salaries, benefits and vacation, plus meaningful equity compensation in a meritocratic environment.

## **About the job**

Neighbourly North is looking to complement the existing team with a passionate and motivated individual who will thrive in an unstructured, and high-growth environment. This analytical individual will touch all sides of our business, with a focus on local operations including:

- Customer success and relationship management
- User experience mapping and design
- Value proposition development
- Field operations team management
- New market entry strategy

## **Ideal qualifications for this position**

- University degree in Business, Arts, or STEM
- Minimum 2-3 years experience in a business or professional corporate setting
- Highly effective in written and verbal communication
- Very strong competency with Microsoft Office Suite (PowerPoint, Excel, Outlook, Word, OneDrive, Forms)
- Effective project management and planning skills
- High attention to detail
- Must be passionate about travel, promoting meaningful travel, and promoting the Yukon as a premier travel destination

## **Application**

Please send your application to [ben@neighbourlynorth.com](mailto:ben@neighbourlynorth.com) including your CV and a statement of interest.